



Government of Karnataka

**Directorate of Health & Family Welfare Services,**

Arogya Soudha, Magadi Road, Bangalore-560 023.

e-mail : [ddehospital-hfws@karnataka.gov.in](mailto:ddehospital-hfws@karnataka.gov.in)

Ph.No: 080-23295623

**No: Recruitment-under state budget/17/2023-24(E-1133294)**

**Date:29.12.2023**

**Notice: Walk-In-Interview Opportunity**

The Directorate of Health and Family Welfare Services extends an invitation to qualified and interested candidates for a Walk-in-Interview for the following position.

Sl. No	Post	Number of vacancies	Experience	Date, time & Location of Walk-in-interview
1	Sakala Consultant	01	<ul style="list-style-type: none"><li>Fresh Graduates</li><li>Spoken/Written Kannada is Mandatory</li></ul>	<b>Date:</b> 10-01-2024 <b>Registration Time:</b> 10:00 am to 11:00 am.
2	Help Desk	01	<ul style="list-style-type: none"><li>Minimum 2 years working experience in Help Desk platform.</li><li>Spoken/Written Kannada is Mandatory</li></ul>	<b>Venue:</b> Meeting Hall, 3rd floor, Directorate of Health and FW Services, Arogya Soudha, Magadi Road, Bengaluru.

This is a temporary role and will be on a contractual basis until 31-03-2024. Appraisals will be conducted based on candidate performance. Interested applicants are required to bring all original documents, along with a set of self-attested photocopies of certificates, a passport-size photograph, and a valid identity proof.

Candidates interested in applying for the position should register their names on **10-01-2024** between the specified time slots.

We look forward to your participation.

For additional details regarding the post, qualification, age and salary details please **visit:** <https://hfwcom.karnataka.gov.in/>

**Sd/-**

**Director**

**Health & Family Welfare Services**

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### The details are as follows:

Post	Qualification	Salary	Job Responsibility
Sakala Consultant	Any Degree (BA, BSc, B.Com)	Rs.25,000/-	<ul style="list-style-type: none"><li>Contribute to the development of project plans, timelines, and milestones for the successful implementation of the Sakala program.</li><li>Stakeholder Coordination</li><li>Training and Capacity Building</li><li>Monitoring and Evaluation</li><li>Data Management</li><li>Prepare regular reports on the progress of the Sakala program, including key performance indicators, challenges faced, and recommendations for improvement.</li><li>Spoken/written/typing Kannada is mandatory.</li></ul>

Help Desk	B.sc (CS)/BCA BE (CS / IT) / B.Tech (CS / IT)/MCA	Rs.25,000/-	<ul style="list-style-type: none"> <li>• User support in implementation of e-Hospital application on a day-to-day basis to the respective users.</li> <li>• Troubleshooting</li> <li>• Assist in the configuration and customization</li> <li>• Training and Orientation</li> <li>• Documentation</li> <li>• Log and track incidents reported by users</li> <li>• Collaborate with other IT professionals and technical teams involved in the implementation and maintenance.</li> <li>• Software Updates and Maintenance</li> <li>• Gather user feedback on the E-Hospital HMIS and communicate improvement suggestions to the development team</li> <li>• Monitor the performance of the E-Hospital HMIS to identify and address any issues related to speed, responsiveness, or system errors.</li> <li>• Proactively address potential bottlenecks or system failure</li> <li>• Spoken/Written/typing Kannada is Mandatory</li> </ul>
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**Note:**

1. Candidates should, at a minimum, be able to read and write in Kannada and English fluently.
2. The undersigned retains the right to reject any or all applications without providing any specific reasons.
3. Helpdesk Candidates are required to bring their own laptops.
4. Registration will commence from 10:00 am to 11:00 am.
5. Document verification will take place from 11:00 am to 11:30 am.
6. The technical test for Helpdesk position is scheduled from 11:45 am to 12:15 pm.
7. Interviews will be conducted from 12:30 pm to 01:30 pm.
8. Travel allowance (TA) and daily allowance (DA) will not be provided.
9. Candidates must bring original documents/certificates, along with self-attested copies (XEROX), two copies of an updated CV, and the latest passport-size photo.
10. For any inquiries, please contact 080-23295623 during office hours only.
11. Only successful candidates in the interview process will receive further communication; others will be considered not selected.

**Sd/-**

**Deputy Director (e-Health)**